

Contact

www.linkedin.com/in/jamie-mallard-a583591a2 (LinkedIn)

Certifications

Certified Security Professional (CSP)
i-Net+ Certification

Jamie Mallard

POS Support Specialist at Shiji Group
Greater Atlanta Area

Experience

Shiji Group
Point of Sale Support
September 2019 - Present (6 months)
Atlanta, Georgia, United States

Charis Technology Inc
Information Technology Specialist
October 2017 - September 2019 (2 years)
Moultrie, Georgia, United States

Technical support specialist for an IT managed service provider.

Plant Telecommunications
Network Specialist
March 2016 - October 2017 (1 year 8 months)
Tifton, Georgia, United States

DSL infrastructure support.

MacKinnon Equipment & Services
Warranty and Rental Administrator
March 2014 - March 2016 (2 years 1 month)
Tifton, Georgia, United States

Warranty repair claim processing and rental department management.

Valdosta State University
Veterans Service Representative
September 2010 - May 2012 (1 year 9 months)

Enrolled veteran students at the university processing their G.I. Bill paperwork for financial aid.

United States Air Force
Airborne Mission Systems Specialist
December 2004 - June 2010 (5 years 7 months)
Elmendorf AFB, Alaska, United States

In flight configuration, maintenance and repair of airborne computer systems on board the E-3 AWACS.

Education

Wiregrass Georgia Technical College

Associate of Science - AS, Computer Systems Networking and
Telecommunications · (2015 - 2017)

Wiregrass Georgia Technical College

Associate of Science - AS, Computer and Information Systems Security/
Information Assurance · (2015 - 2017)